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## Dod Management: Examples of Inefficient and Ineffective Business Processes: Gao-02-873t

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 42 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. This testimony reviews two case studies that clearly demonstrate the need for the Department of Defense (DOD) to reform its business operations. These two case studies are microcosms of the broad management challenges facing DOD that were highlighted in GAOs June 2002 testimony (See GAO-02-784T). GAO provided views on the underlying or root causes of DODs long-standing inability to successfully reform its business operations, including a lack of sustained top-level leadership, cultural resistance to change, and military service parochialism. In addition, GAO found seven key elements necessary for successful reform, including approaching DODs broad array of management challenges using an integrated, enterprisewide approach. This item ships from La Vergne, TN. Paperback.



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